

Technical Services & Parts Departments



The Shield Air experience does not end with the shipment of your equipment.
We also have Technical Services and Parts departments to support your needs after the sale.

Technical Services Department

Factory Service / Technical Support / Warranty

- SAT and FAT observation, coordination, and operation
- Contractor installation and start-up support
- On-site and over-the-phone trouble shooting guidance and support
- Certified and fully credentialed factory technicians
- Support/installation/maintenance for our manufactured products by factory certified technicians

Parts Department

Replacement and Spare Parts

- Factory authorized and OEM approved replacement parts*
- Same day shipping of inventory items
- Responsive, knowledgeable, and friendly staff

*Required to maintain warranty and system certifications



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Availability and information is subject to change without notice.

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